

Improving quality at the point of service

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Chapter published in:

New Directions for Youth Development (Copyright © 2009 Wiley Periodicals, Inc., A Wiley Company)

Volume 2006 Issue 112 , Pages 1 - 118 (Winter 2006)

Special Issue: Rethinking Programs for Youth in the Middle Years

Issue Edited by Dale A. Blythe and Joyce A. Walker

Abstract:

Quality in youth programs happens at the point of service and is driven by staff intentionality, supportive professional communities, and aligned system priorities.

1/28/2007

Authors: Charles Smith, Tom Akiva, Dominique Arrieux, Monica M. Jones

Publisher: John Wiley & Sons

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